



Office: 03 8554 4397

E-mail: rentals@ozsatelliterentals.com

www.ozsatelliterentals.com.au

Terms and Condition

Please read the following carefully as signing this rental agreement signifies that you agree to the stated terms and conditions.

The hirer or prospective hirer (PERSON HIRING OR INTENDING TO HIRE THE TRAILER OR EQUIPMENT) by accepting to make a booking to hire the trailer or equipment enters into an agreement with Oz Satellite Rentals whereby the hirer or prospective hirer agrees to the terms and condition of the hire as described below.

Bookings / Booking Deposit

Oz Satellite Rentals will tentatively book over the phone and hold the booking for a period of 48 hours.

Oz Satellite Rentals reserves the right to cancel booking for the hire if not received a deposit within 48 hours.

A deposit of \$200.00 is payable upon completion and signing of agreement. The booking deposit will be deducted from hire charge upon payment of the full hire charge.

Where a booking is cancelled **30 days or more** before the commencement of the hire, the booking deposit will be refunded less a \$100.00 cancellation fee.

Where a booking is cancelled **15 Days or less** before the commencement of the hire, **the hirer will forfeit the whole of the deposit.**

A security bond of \$1000.00 cleared funds is payable prior to departure and a manual credit card imprint will be taken, The security bond is fully refundable with seven (7) working days at completion of hire period provided the camper trailer is returned in the same condition, on time, undamaged, LPG bottle should be returned full. If Oz Satellite Rentals is required to fill the LPG bottles the at cost amount will be deducted from the security bond.

However, should further cleaning or repaired work be required, then an additional cost will be apply and the security bond will be retained until such time as this cleaning or repair work has been completed. The security bond will be refunded with seven (7) days of the completion of work.

Oz Satellite Rentals reserves the right to deduct any late return payment from the security bond.

Any late returns will be charged at a minimum of \$295.00 per day.

In the event of an accident requiring a claim against Oz Satellite Rentals insurance, the security bond is forfeited in total.

The hirer accepts full responsibilities that in the event that Oz Satellite Rentals is required commence recovery proceedings in order to make a claim against the security bond, that these charges will be in addition to the outstanding security bond claim and become the sole responsibility of the hirer.

The hirer agrees to return the camper trailer, camping gear in the same condition (except for normal wear and tear and **not including tyre damage**). Unless by mutual agreement, the camper, camping equipment will returned to the place where it was supplied.

Oz Satellite Rentals take no responsibility for hirer's personal belongings

I have read and accept the terms and conditions noted above:

Hirer Signature: _____



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Restricted Areas

Oz Satellite Rentals reserves the right at its sole discretion to restrict camper trailer movements in certain areas due to adverse road or weather conditions and distance to nominate in relation to the length of hire period.

The following are no go areas: Any beaches or Island where exposure to salt water may be likely, any salt water environment where salt water will come in direct contact with any part of the camper trailer, any area where the camper trailer will be immersed in salt water, fresh water or muddy area where the emersion level will approach wheel bearing caps, overgrown, closed in or narrow tracks which may cause abrasion of side panels. Disregard of these exclusion will very likely result in damage that the hirer will be liable for.

The camper trailer can be driven on recognised tracks but shall not be taken to restricted areas as defined by Oz Satellite Rentals. Restricted areas consist of Simpson Desert, Canning Stock Route, travel on any areas deemed impassable by Oz Satellite Rentals or local authorities (as signposted) or into cyclone affected areas.

Should the hirer not adhere to the stipulated travel restrictions, Oz Satellite Rentals retains the right to charge the hirer with all costs relating to damages and recovery costs of the camper trailer as well as the right to retain the security bond in full for breach of this agreement.

The hirer acknowledges that fleet management system, electronic or otherwise maybe used to confirm the camper trailer location travel route at any time during the hire period.

The hirer is not permitted to sub lease or lend the camper trailer to any other persons not a party to this agreement.

The hirer understands and agrees that Oz Satellite Rentals shall not be liable for any expenditure, damage, loss or inconvenience incurred by the hire arising out of any breakdown to the camp trailer, whether cause by fair wear and tear or any reason whatsoever, during the period of the hire agreement. This includes cost such as accommodation, meals, flights, car hire, phone calls or any other cost incurred by the hirer. All damages sustained to the camper trailer, during the hire period shall become the sole responsibility of the hirer for repairs to be undertaken to a condition at least equal to the condition of the camper trailer as existed prior to the damage/ or theft event occurring.

Breakdowns

In the event of an breakdown, Oz Satellite Rentals must be notified as soon as is practicable on 0419 215 443 or offices 03 855 44397. It is the hirer's responsibility to make sure the camper trailer is safe at all times. Oz Satellite Rentals shall not be liable for expenditure, inconvenience, loss or damage incurred by the hirer in the event of a breakdown

All repairs are to be undertaken only as authorized by Oz Satellite Rentals using qualified service personnel nominated by Oz Satellite Rentals. All costs for repairs or replacement shall be paid for by the hirer. Under no circumstance shall any third party be engaged, or act on behalf of the hirer for the purpose of any repairs or replacement of the camper tailer, unless specifically authorized by Oz Satellite Rentals. Any tyre repair or replacement is the responsibility of the hirer. Tyres used for replacement must be of the approved type, brand and size as nominated by Oz Satellite Rentals.

The Hirer understands and agrees that Oz Satellite Rentals is not accountable for any damage or costs incurred to the hirer as result of damage to any towing vehicle.

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Insurance

Oz Satellite Rentals reserve the right to refuse hire to any person deemed unsuitable. The hirer/driver must be at least 25 years of age of commencement of hire period. The hirer/driver must possess a current full/unrestricted driver's licence issued in Australia ONLY – Not a learner or provisional licence. A copy of the hirer/driver licence, as well as a copy of the towing vehicle's full comprehensive insurance certificate of currency, will be taken by Oz Satellite Rentals prior to departure. In the event that the vehicle is in a name of a business, then a letter from the owner with full contact details will need to be provided. The hirer must have full comprehensive insurance for the towing vehicle and must not have been refused any motor vehicle insurance.

The hirer warrants that during the rental period the trailer and other hire equipment will be:

Used or operated in cautious, prudent and normal manner.

Not be used or operated by person under the influence of alcohol or drugs or with a blood alcohol limit in excess of that permitted by law.

Used to carry volatile liquids, gases, explosives or other corrosive or inflammable material except within its designed capabilities.

A \$3000.00 excess is payable by the hirer in event of damage or loss through accident/fire/theft includes immersion in water. Excess reductions are available to reduce this excess amount in event of damage or loss. Please contact us for details. Any insurance excess reduction is void and forfeited and the hirer will be responsible for the total cost of repair/replacement cost if any of the conditions of this agreement are breached. **Customers should be aware that your insurance FULL COMPREHENSIVE OR 3RD PARTY does not cover the camper trailer in case of damages or accident.**

The hirer should obtain and keep details of any vehicle involved in any accidents, malicious damage or theft. Reporting any damage to police and obtaining a police report. Any faulty item can be repaired in transit and the hirer will be reimbursed up to \$100.00 with authority. Receipts will need to be kept in order for reimbursement. Insurance excludes deliberate or immersion damage.

The camper trailer is expected to return to Oz Satellite Rentals in the same condition upon which it was released. The hirer is expected to return the camper trailer clean and tidy. Should the camper trailer require what is deemed upon return to be cleaned excessively a charge against the bond will incur. If the camper trailer upon return is found to have gone off road and therefore excessively dirty, the camper trailer will require a professional detail and therefore incur an extra charge \$250.00 which shall be deducted from the security bond Please DO NOT pressures clean the canvas or any of the annexes. Marks on the canvas are to be wiped off with a cloth and water only. No cleaning chemicals are to be used on the canvas. The use of aerosol cans (deodorant/insect repellent) is not permitted in the camper trailer as it has been shown to affect the integrity of the canvas.

Smoking is NOT permitted inside the camper trailer or annex area.

Pickup or delivery is charged at \$110.00 each way within 40km of Oz Satellite Rentals depot. Deliveries and pickup service outside the metropolitan area are available and will be charged according to the location.

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Hirer Signature: _____